

Emergency numbers

24-hour service, 110 119 118 free of charge

110: accident/incident

<J> Kushiro Police ☎0154-23-0110
10-5, Kurogane-cho, Kushiro, 085-0018

119: fire/emergency/injury

How to dial 119
<https://www.city.kushiro.lg.jp/common/000153729.pdf>



<J> Kushiro Fire Department Headquarters
☎0154-22-2150
4-8, Minamihama-cho, Kushiro, 085-0022

118: marine incident

<J> Kushiro Coast Guard Office
☎ (Fax) 0154-22-0118
5-9, Minamihama-cho, Kushiro, 085-0022

Earthquake

Should an earthquake occur

- Get under a table to protect yourself.
- Follow the news on TV or radio (pay attention to tsunami warnings).
- Have your emergency card.
- Check correspondence procedures, designated gathering places and evacuation areas (hazard maps are displayed in the city hall)
- Wear shoes (watch out for falling debris such as glass)
- Evacuate to a higher place (in case of tsunami)

Disaster prevention education (free of charge, application necessary)

<J> Kushiro Citizen Disaster Prevention Center
4-8, Minamihama-cho, Kushiro, 085-0022
☎0154-23-0425

Emergency card

Name	Blood type		
Address	Birth date		
Tel.	Work place person to contact in case of emergency		

Medical services/insurance

Necessary items at a hospital

(Health insurance card, medical care certificate, medical care certificate for the elderly, cash)

Medical insurance

Uninsured patients have to pay a lot of money for medical care. Be sure you are insured.

General hospital

If there is no referral letter, you will be charged extra. Go to a private clinic first.

<J> Kushiro City General Hospital
☎0154-41-6121 Fax 0154-41-4080
1-12, Shunkodai, Kushiro, 085-0822

<J> Kushiro Rosai Hospital
☎0154-22-7191 Fax 0154-25-7308
13-23, Nakazono-cho, Kushiro, 085-8533

<J> Information on emergency hospitals on duty
☎0120-208699
☎011-221-8699 (for cell phones)

<J> Night Emergency Center (internal medicine/pediatrics)
☎0154-44-6776
2-12-37, Sumiyoshi, Kushiro, 085-0831
Hours: 7 p.m. – 7 a.m.
(Reception: 6:30 p.m. – 6:30 a.m.)

Information on the medical system, medical institutions and telephone medical interpretation service

<M> Search for medical institutions where foreign language services are available
<http://www.qq.pref.hokkaido.jp/>



<M> NPO AMDA Medical Information Center
<https://www.amdamedicalcenter.com>
☎03-6233-9266

10:00-16:00 (excluding Sat., Sun. and national holidays)



Transportation

Bus

<J> Kushiro Bus
☎0154-36-8181 Fax 0154-37-9011
<http://www.kushirobus.jp/index.html>

<J> Akan Bus
☎0154-37-2221 Fax 0154-37-9083
<http://www.akanbus.co.jp/>

Taxi

Fare: ¥650 for up to 1.4 km; additional charge of ¥80 for each additional 261 m

<J> Kinsei Kushiro Hire
☎0154-22-8141 Fax 0154-22-3452

<E/J> Kushiro Kotsu
☎0154-51-1234 Fax 0154-52-4473

<E/J> Kobato Hire
☎0154-36-3636 Fax 0154-36-8559

Driving license

Contact the driver's license center for necessary procedures.

<J> Kushiro Driver's License Center
☎0154-57-5913
1-15-8, Otanoshikekita, Kushiro, 084-0918

Japanese language class

Please call to find out about content, fees and times.

<E☎> Yoshiko Kamibayashi
☎090-9759-9634
Greenhill English School
☎0154-64-5988

winter troubles

Residential plumbing in winter

You are responsible for frozen pipes bursting in your residence, and the repair charge is expensive. Ask your landlord how to prevent freezing.

Postal/banking services



https://www.post.japanpost.jp/index_en.html



<E/J> Kushiro Central Post Office

(Japan Post Bank)
(US\$, AU\$, EUR, CA\$, KRW, GBP, CHF, CNW ⇒ YEN / YEN ⇒ US\$, EUR)
13-2-1, Saiwai-cho, Kushiro, 085-8799

Hours

Postal service	Banking service (deposit/overseas remittance)
☎0154-22-3440 Weekdays: 9:00 – 19:00 Saturdays: 9:00 – 17:00 Sun./national holidays: 9:00 – 12:30	☎0154-22-5080 Weekdays: 9:00 – 16:00 ATM Weekdays: 8:45 – 19:00 Sat./Sun./national holidays: 9:00 – 19:00

<E>Japan Post Network (call charge)
☎0570-046-111
(8:00 – 21:00, Holidays: 9:00 – 21:00)

Bank Necessary items at bank (Passport, alien registration card or resident card, cash)

<E/J> North Pacific Bank Kushiro-Chuo Branch (US\$, EUR ⇄ YEN)
6-2, Kitaodori, Kushiro, 085-0015
☎0154-23-5111

<E☎> Hokkaido Bank Kushiro Branch
※(English, Korean, Chinese, Russian instructions available)
(US\$, AU\$, EUR ⇄ YEN)
10-2-1, Kitaodori, Kushiro, 085-0015
☎0154-23-3111 Fax 0154-23-2139

Hours	Mon. – Fri. Counter: 9:00 – 15:00 ATM: 8:45 – 19:00
	Sat. – Sun. ATM only: 9:00 – 17:00

At 7-Eleven ATM, Japan Post Bank ATM Credit cards issued overseas can be used.
(VISA, American Express, Diners Club, JCB, UnionPay, Discover, Master)
※Some cards may not be used. Service charge varies according to the card.

Kushiro City Main Building
7-5, Kurogane-cho, Kushiro, 085-8505

☎0154-23-5151 (switchboard number)

★Kushiro City official
multilingual website★



<https://www.city.kushiro.lg.jp/machi/foreign%20languages/cat00000341.html>

Resident

For details, please see (C02-001~002) of the Kushiro City Foreign Language website.

For information on resident registration and address notification (within 14 days after entering Japan)

<J> Citizen Registration Section, Citizen Registration Division, Kushiro City

☎0154-31-4523

8:50 – 17:20 (excluding Sat., Sun. and national holidays)

ko-kosekijyumin@city.kushiro.lg.jp

Taxes/pension for foreign residents Taxes

For details, please see (C02-009) of the Kushiro City Foreign Language website.

○Municipal/prefectural taxes (resident income taxes) are levied the year after your annual income is finalized.

○Applicants with dependents in their home countries may qualify for tax reductions.

<J> Citizen Tax Division, Kushiro City

☎0154-31-4514 (ext. 3143) Fax 0154-25-8530

National Pension Plan

<J> Medical Care and Pension Division, Kushiro City

National Health Insurance

☎0154-31-4532 (ext. 1371 1372)

<J> National Health Insurance Division, Kushiro City

☎0154-31-4528 Fax 0154-25-3890

Those expecting to live in Japan for three months or more are required to submit documentation to such effect.

Education

Enrolling/transferring a child in elementary or junior high school

<E☎> Education Support Division, Board of Education, Kushiro City
2-4, Nishiki-cho, Kushiro, 085-0016

☎0154-23-5186

※Some staff members speak basic English. Please call before visiting to confirm English-speaking staff will be present.

<M>Ministry of Education, Culture, Sports, Science and Technology < Guide for foreign students to start school>

http://www.mext.go.jp/a_menu/shotou/clarinet/003/1320860.htm



Nursery school/kindergarten

<J> Childcare Section, Children's Affairs Division, Kushiro City

☎0154-31-4541

Clubs for children/mothers

<J> Section for the Future of Children, Children Support Division, Kushiro City

☎0154-31-4584

Garbage

For details, please see (C02-004~007) of the Kushiro City Foreign Language website.

<J> Environmental Project Division, Kushiro City

28, Furukawa-cho, Kushiro, 085-0001

☎0154-31-4588 Fax 0154-24-4145

• Please call the above number if you have garbage that is not on the separate collection list.

Consultation service for foreign residents has started at the Kushiro International Plaza.

[Sun., Tue., Thurs] 10:00 – 13:00

**Address: Kushiro International Plaza, Kushiro
Tourism and International Relations
Center 2F, Saiwai-cho 3-3, Kushiro-shi 085-0017**

☎ (FAX) 0154-65-6712

✉kushiro_multiculture

@iaa.itkeeper.ne.jp



Legal procedures required of foreign residents

For information on resident status and getting a resident card

<J> Sapporo Regional Immigration Bureau Kushiro Port Branch Office

Kushiro Port Joint Government Bldg., 5-9, Minamihama-cho, Kushiro, 085-0022

☎0154-22-2430 Fax 0154-24-7409

9:00 – 12:00, 13:00 – 16:00 (excluding Sat., Sun. and national holidays)

<M> A DAILY LIFE SUPPORT PORTAL FOR FOREIGN NATIONALS

<http://www.moj.go.jp/isa/support/portal/index.html>



Consultation service concerning immigration clearance, resident status procedures, etc.

<M> Immigration Information Center

☎0570-013904 / 03-5796-7112

8:30-17:15 (excluding Sat., Sun. and national holidays)

Languages

(Japanese, English, Chinese, Korean, Spanish, Portuguese)

✉ info-tokyo@i.moj.go.jp

<M> Hokkaido Foreign Resident Support Center

<http://www.hiecc.or.jp/soudan/>

☎011-200-9595

9:00 – 12:00, 13:00 – 16:00

(excluding Sat., Sun. and national holidays)



Embassy/consulate info

<E> Embassy/consulate

Information on the Ministry of Foreign Affairs website

<https://www.mofa.go.jp/mofaj/link/embassy.html>

Write embassy information here.



KUSHIRO

Mini Guide for Daily Life

<J> : Japanese language-only; please visit with a Japanese speaker

<E/J> : Basic English services are available.

<E☎> : English services are available. Please call before visiting

<M> : Multilingual services

This leaflet was put together based on comments from foreign residents in Kushiro. We hope this information will help you live comfortably in Kushiro.



**Compiled by
the Kushiro International Friendship Association**

This association holds networking events and workshops. Contact the Secretariat for detailed information on the leaflet and the association.

Secretariat: Kushiro International Plaza,

☎ (FAX) 0154-65-6712

www.kushiro-vista.com/



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